

Booking Agreement - Page 2 of 2

Please acknowledge that you agree to this agreement by signing below.

Home Sweet Home requires that you have a credit card authorization on file in order to schedule any bookings of pet sitting. We have a 1 week cancellation policy for all scheduled bookings so please make sure your plans are firmed up by this time. Your booking must be cancelled by _____ in order for you to avoid any charges. Cancellations after this time will not be charged if the pet caregiver is rebooked on another job of equal or greater value. If we cannot rebook the pet caregiver, you may be held responsible for all charges.

Payment in full is due prior to commencement of the booking. We will charge the card on file the day before your booking begins for the total amount due. If you prefer to pay via cash or check, you may do so in person at 1825 B 29th Ave South, Homewood, AL 35209, or mail a check to arrive prior to the day before your booking commences.

All checks must be payable to Generation Dog, LLC, and payments must be delivered directly to our offices at 1825 B 29th Ave South, Homewood, AL 35209. Under no circumstances are payments to be delivered directly to pet sitters, except in the case of gratuities that are provided to the pet sitter at the client's discretion.

Direct contact of any pet sitter that has been referred to you via Home Sweet Home Pet Care for purposes of booking their services is not allowed. If the client would like to have the same pet sitter that has worked with their pets previously, a request can be made at the time of scheduling and Home Sweet Home Pet Care will do everything possible to accommodate this special request.

Home Sweet Home Pet Care pet sitters are not allowed to solicit work directly from clients they have met through working with Home Sweet Home Pet Care. If a pet sitter approaches a client for this reason, the client must report this immediately to management at Home Sweet Home Pet Care.

Failure to report direct solicitation by pet sitters or to refrain from contacting pet sitters directly will result in refusal of services provided by Home Sweet Home Pet Care, and any other remedy allowed by law.

In the event of emergency, Home Sweet Home Pet Care and their pet caregivers are authorized to seek veterinary care for your pet(s) at your expense. During regular business hours, efforts will be made to work with your regular veterinarian but should the care required be urgent, the closest veterinarian, or an emergency clinic, may be used. Whenever possible, the veterinary clinic will bill you directly. Otherwise, Home Sweet Home will bill you for reimbursement of expenses.

Home Sweet Home Pet Care is not responsible for sickness or injury to pet(s) that result through no fault of the pet caregiver or the company. Likewise, Home Sweet Home Pet care is not responsible for damages to any home or property that were not caused by any act on the part of the pet caregiver or company. In the event of disputes regarding culpability, the burden of proof is on the client.

Home Sweet Home Pet Care will take any and all action available to report instances of animal abuse, negligence or cruelty to the proper authorities.

Signature: _____ Date: _____